

FIG 1

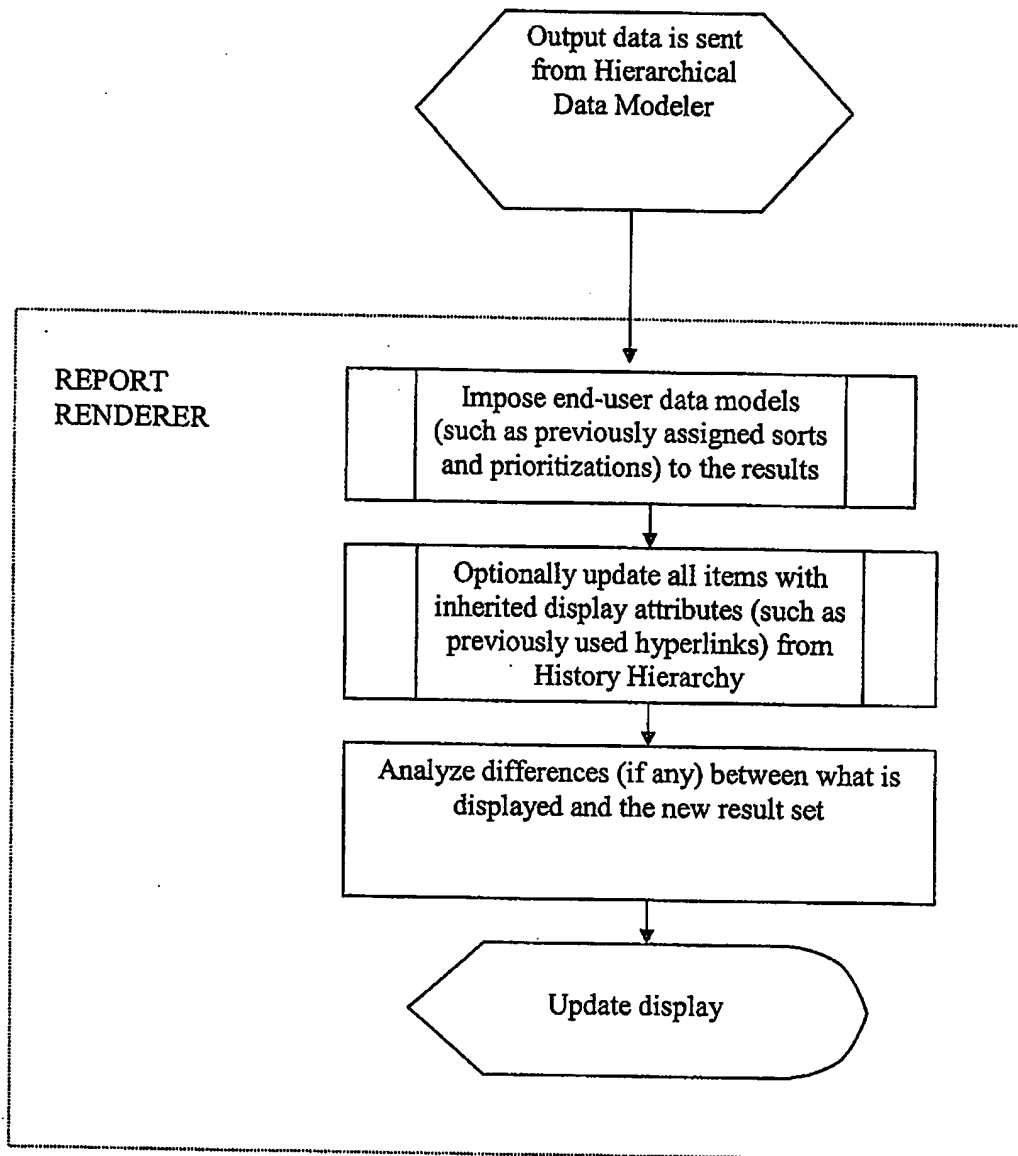


FIG 2

SEARCH ENGINE SUBMITTER

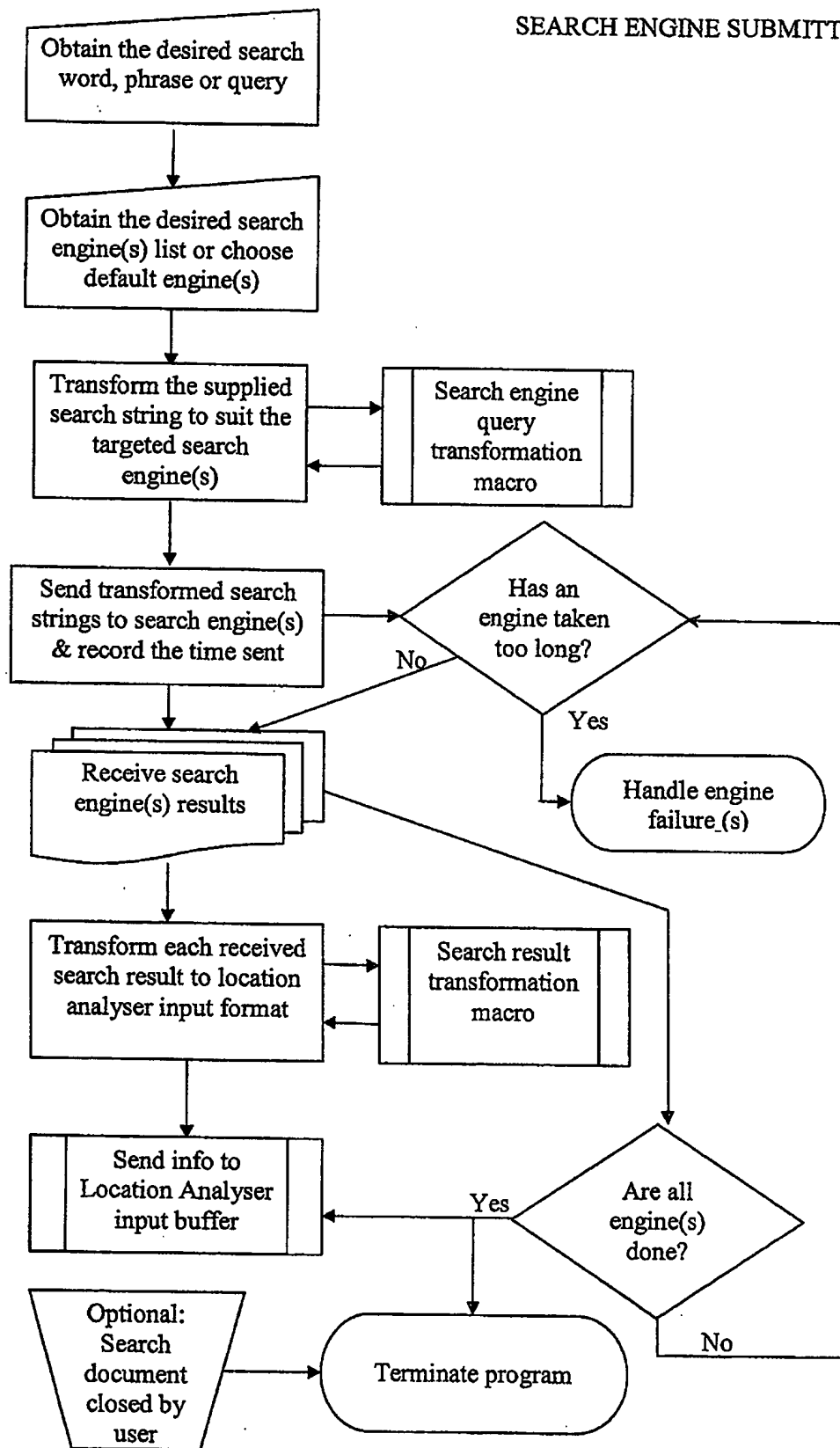


FIG 3

LOCATION ANALYSER

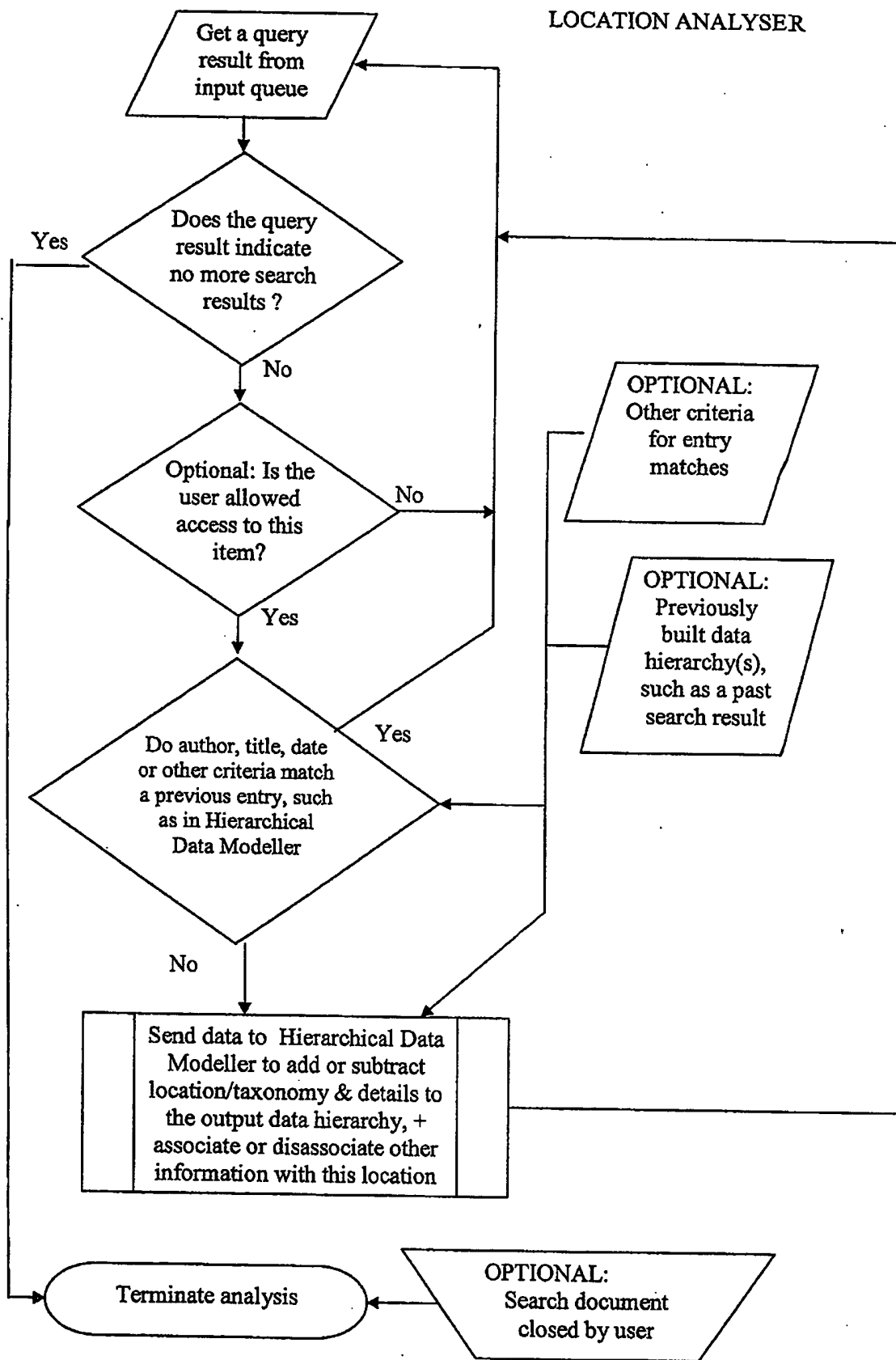
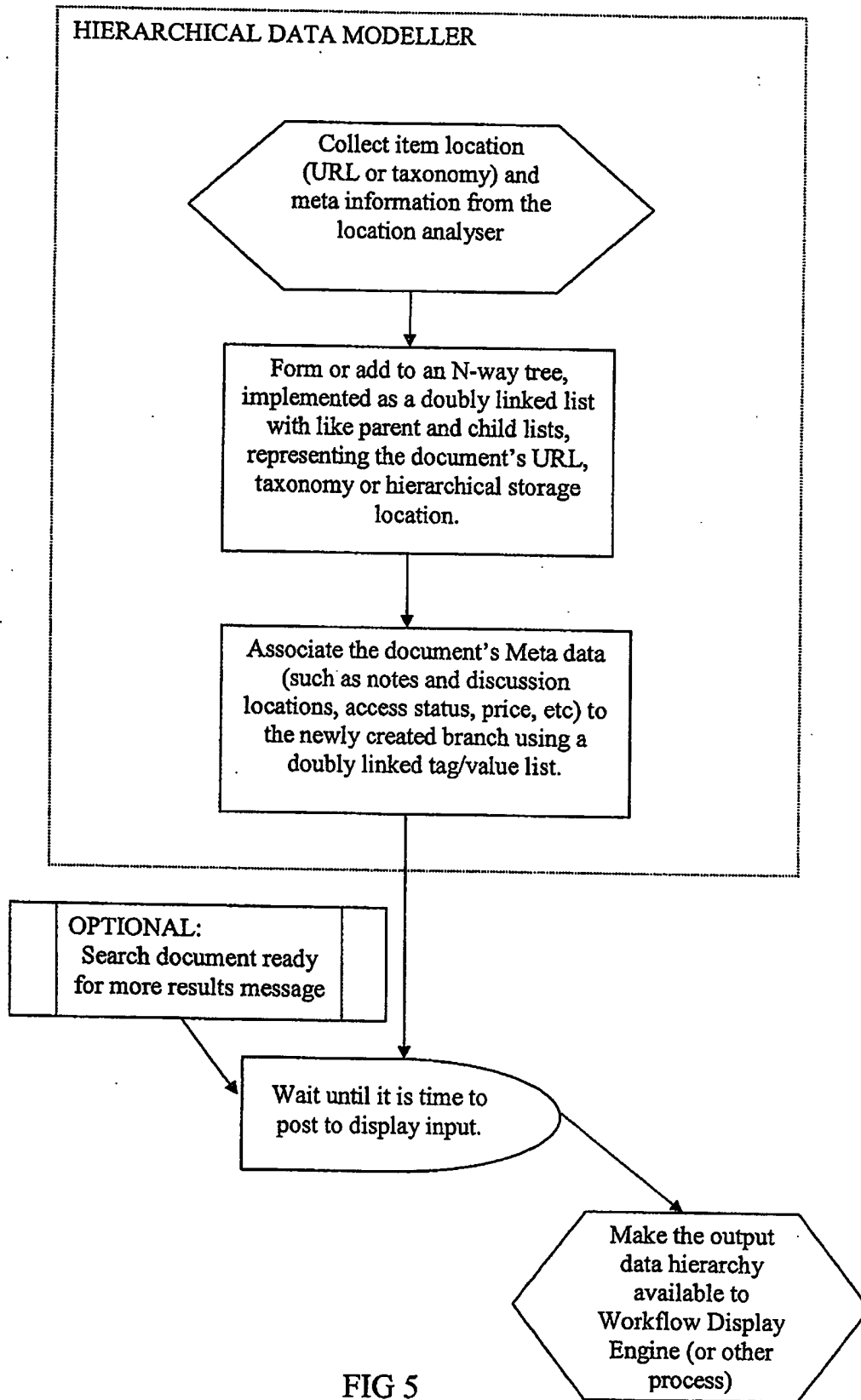


FIG 4



HIERARCHICAL SEARCH RESULT WORKFLOW (Before end-user workflow commences.)

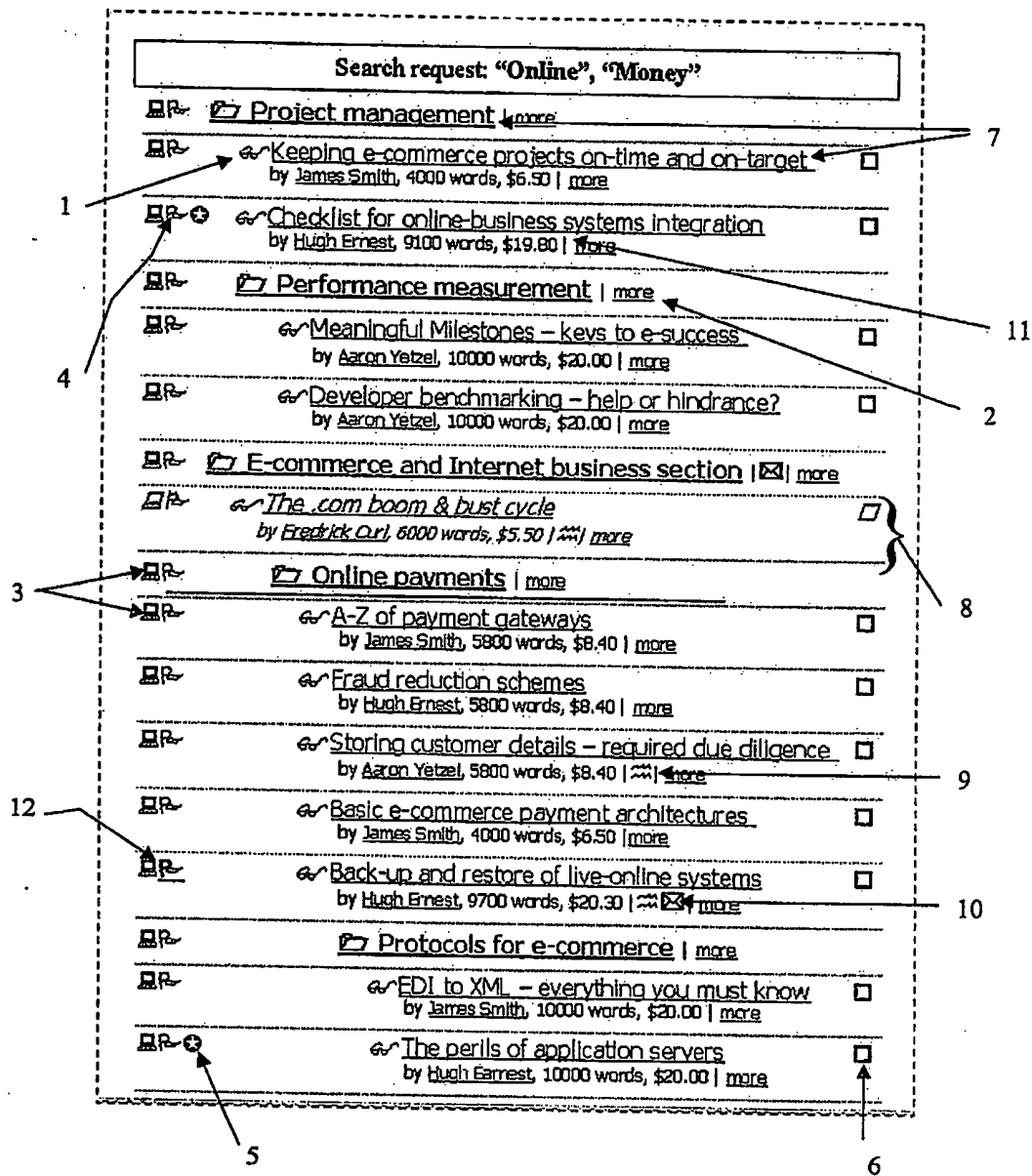


FIG 6

HIERARCHICAL SEARCH RESULT WORKFLOW

With irrelevant entries quickly collapsed

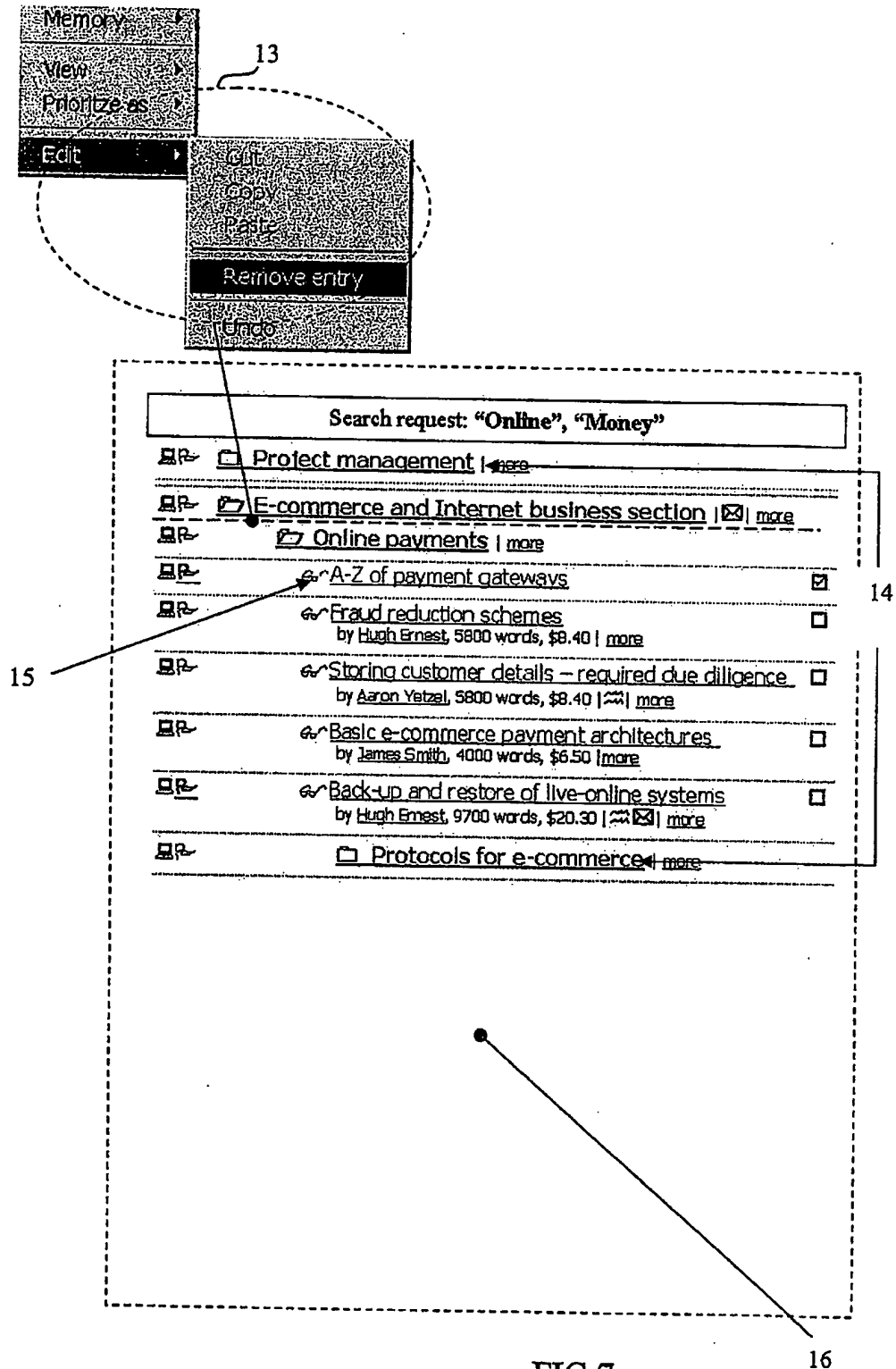


FIG 7

BEST AVAILABLE COPY

HIERARCHICAL SEARCH RESULT WORKFLOW With relevant summary and details exposed

Search request: "Online", "Money"

- [Project management](#) | [more](#)
- [E-commerce and Internet business section](#) | | [more](#)
- [Online payments](#) | [more](#)
- [A-Z of payment gateways](#)
- [Fraud reduction schemes](#)
by [Hugh Ernest](#), 5800 words, \$8.40 | [more](#)
- [Storing customer details - required due diligence](#)
by [Aaron Yetzel](#), 5800 words, \$8.40 | | [more](#)
- [Basic e-commerce payment architectures](#)
by [James Smith](#), 4000 words, \$6.50 | [more](#)
- [Back-up and restore of live-online systems](#)
by [Hugh Ernest](#), 9700 words, \$20.30 | | [more](#)
- [Protocols for e-commerce](#) | [more](#)

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SUMMARY - Identity theft is commonplace on the Internet, and financial institutions normally place the burden of fraud squarely on the merchant. However there are proven ways of minimizing this risk. In this award-winning report, Hugh Ernest reports on the top ten ways

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MORE DETAILS - * Description: Overview of the challenges and solutions involved in backing up realtime systems for disaster recovery
* Last updated: June 24, 2002
* Edited by: John Foster

FIG 8

HIERARCHICAL SEARCH RESULT WORKFLOW With associated notes and comments exposed

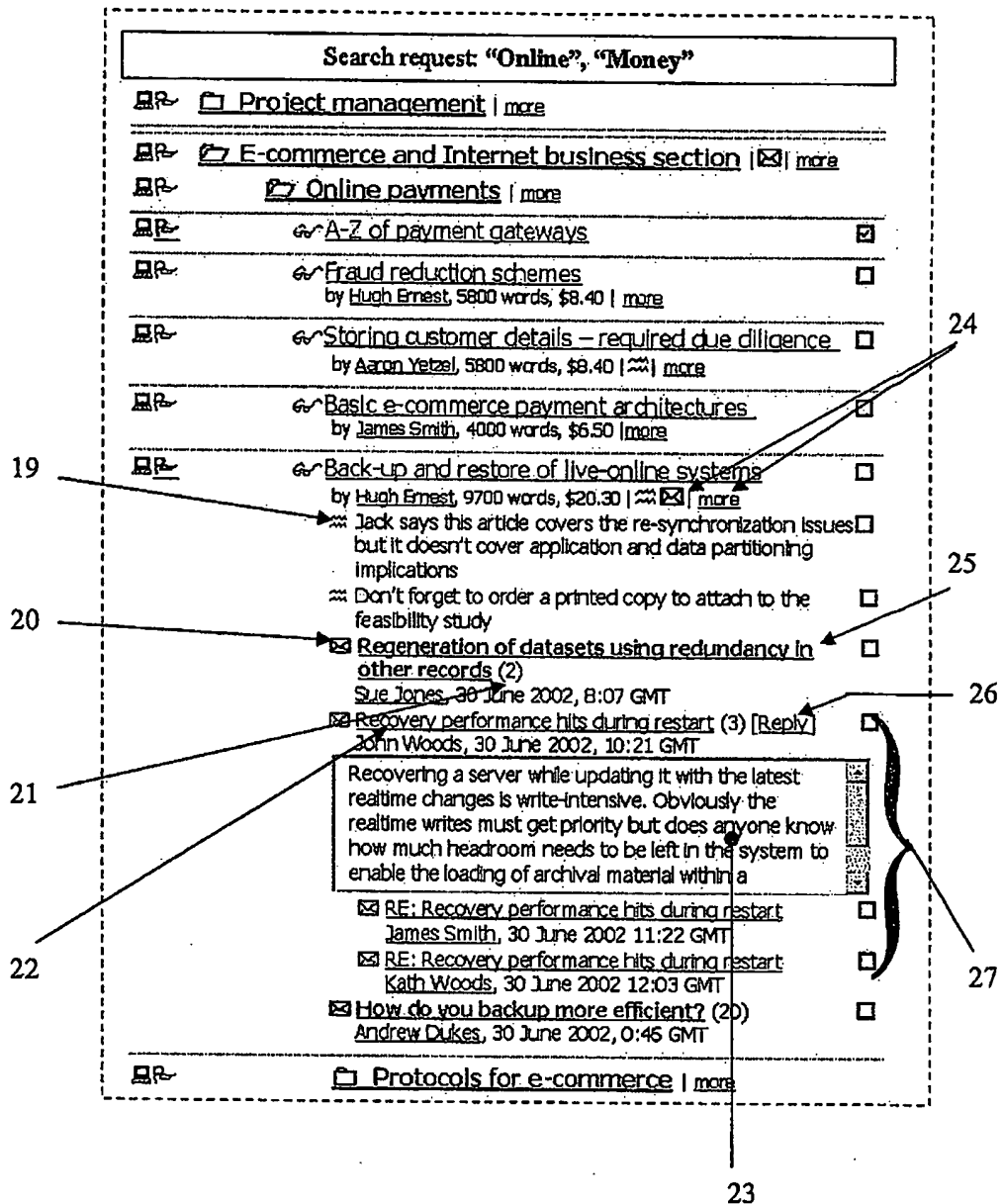


FIG 9

HIERARCHICAL SEARCH RESULT WORKFLOW With additional hierarchies sorted by Author

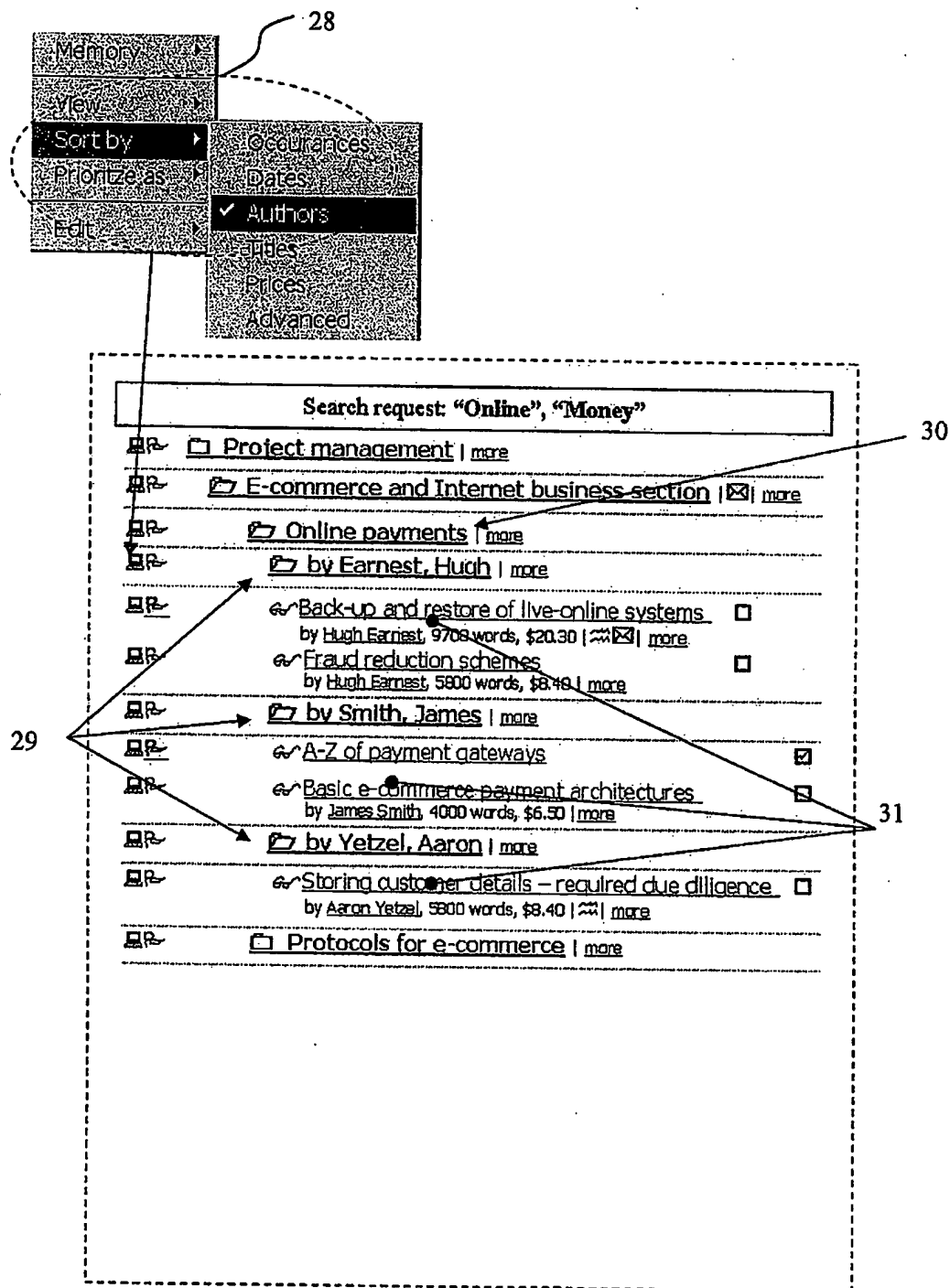


FIG 10

HIERARCHICAL SEARCH RESULT WORKFLOW

With additional prioritization of
folders sorted by Author

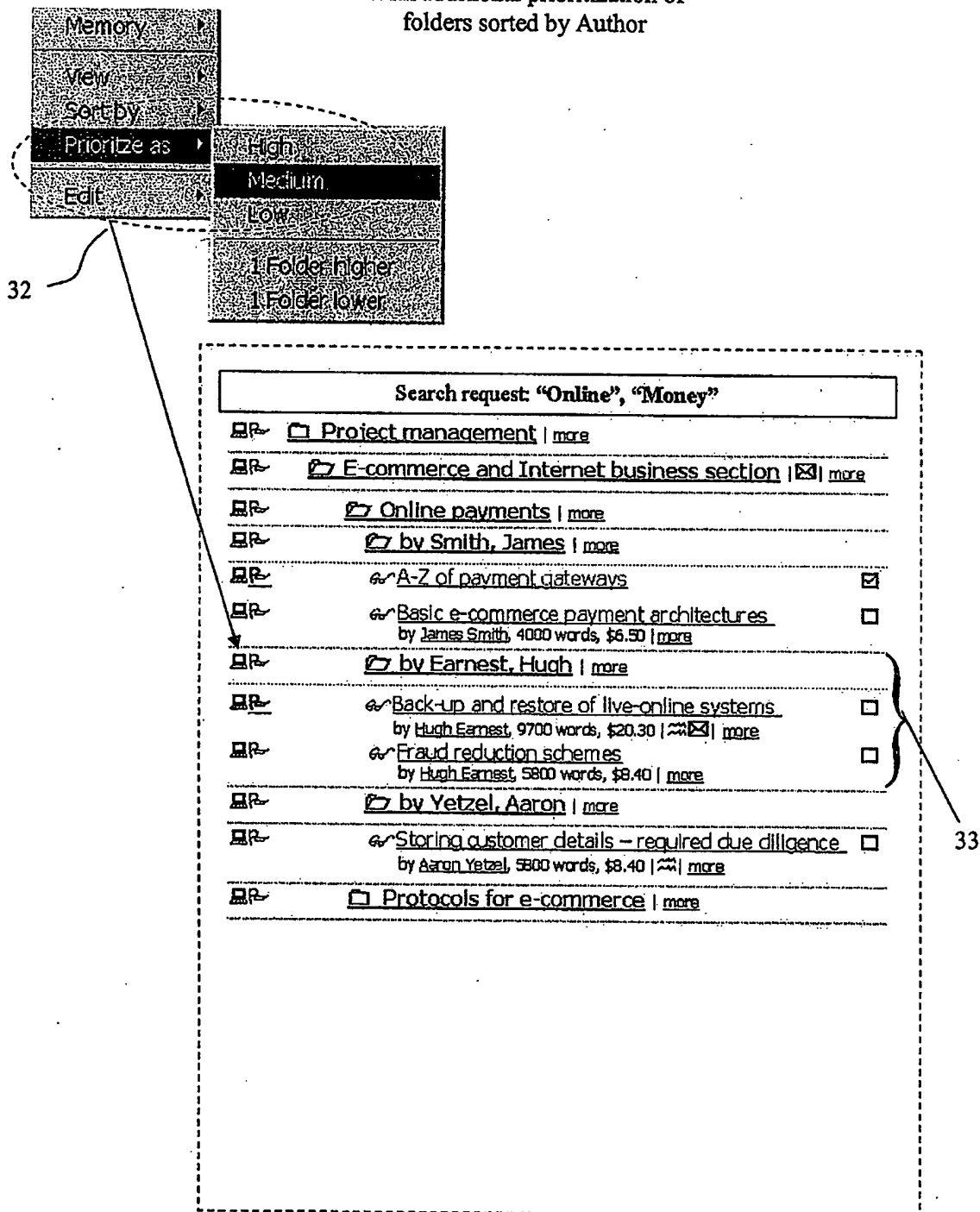


FIG 11

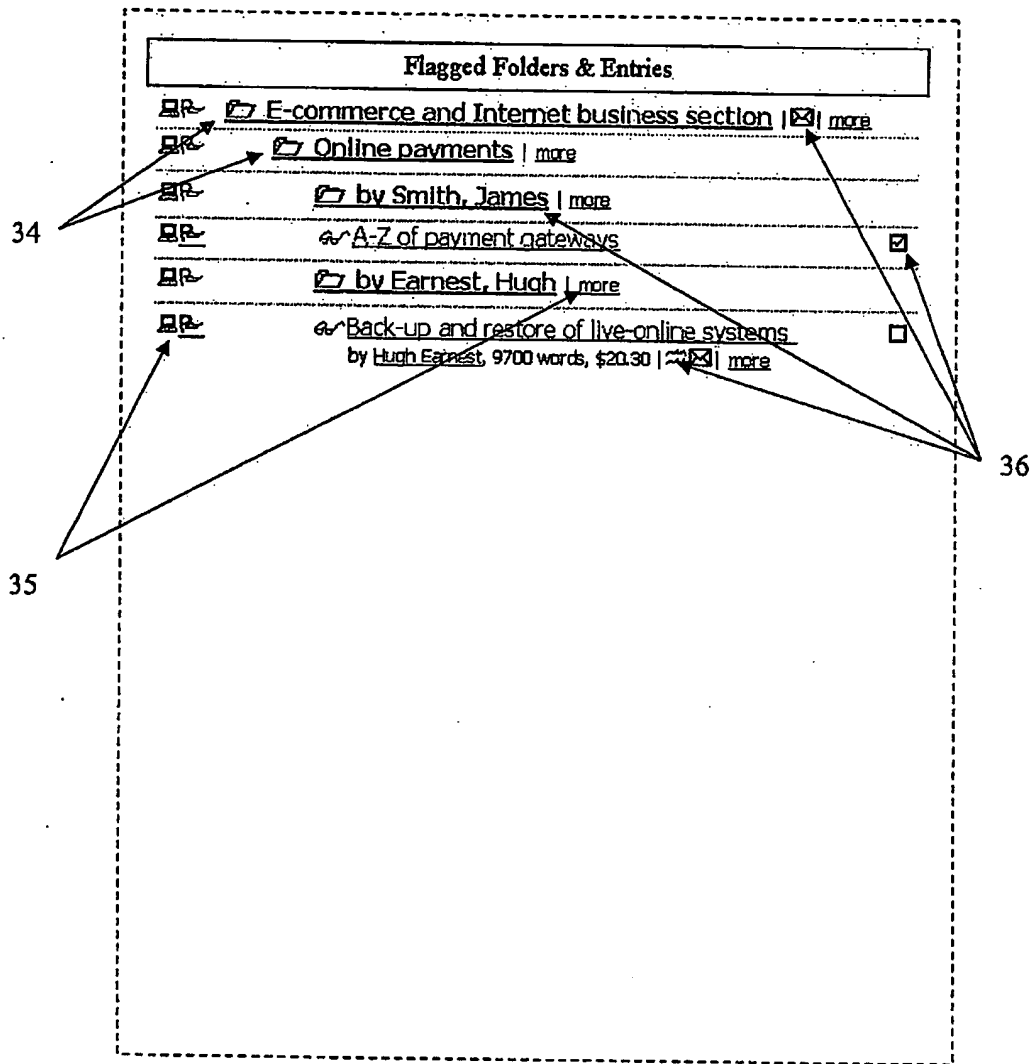
HIERARCHICAL
FLAGGED ENTRY/FOLDER WORKFLOW

FIG 12

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